



CARIBBEAN
CONFEDERATION
OF CREDIT UNIONS

For Further Information Contact: Tel: (869)466-9453

Email: tisaac@caribccu.coop

Website: www.caribccu.coop

Development Program 2026

Program	Duration/Date	Target Audience	Objective	Cost
JANUARY				
What Your Board Packet is Really Telling You. (GOVERNANCE SERIES)	14 th	Boards, CEOs		TBD
Building Resilience: Stress Testing + Basil Risk - Based Assessment Masterclass for Financial Institutions	14-15 (Two and ½ days)	Risk Managers, Compliance Manager, Chief Executive Officer, Internal Auditors, Regulators	The training program is structured in an easily digestible format to enable individuals with no risk management/regulatory reporting experience to acquire knowledge and skills required to implement Basil related capital regulatory reporting requirements in their financial institution.	USD300.00



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Compliance Officer Training CPE Workshop	20 th , 22 nd , 3 rd and 5 th (February)			FREE DEVELOPMENTAL WORKSHOP
How to Complete Your Audit Universe and Risk Assessment (WORKING SUPERVISORY COMMITTEE SERIES)	21 st	Supervisory Committee Members, Internal Auditors		
Achieve Your Best Lending Growth Year Ever (LENDING SERIES)	30 th		• Learn innovative strategies to grow your lending activity month by month. • Access exclusive worksheets and policy templates ready for immediate use. • Identify key market opportunities for lending expansion. • Develop a personalized action plan with step-by-step guidance. • Receive expert feedback: Submit your existing lending strategies two weeks prior for a detailed review and improvement suggestions.	
FEBRUARY				
AML for CEOs and Board of Directors	6 th (1 Hour)	CEO's and Board of Directors of Financial Institutions and Designated Non- Financial Institutions (DNFI's)	To address AML/CFT from a governance perspective	



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Elevate Your Leadership: Integrate Strategy, Operations, and Risk (EXECUTIVE ENRICHMENT)	9 th	CEOs, Executives		
Enterprise Risk Management	11 th – 12 th (2 DAYS) 10:00 – 4:00 pm	Directors, General Managers, Internal Auditors, Risk and Compliance Managers/Officers	Understanding the nature of risk. • Knowing the relevance of risk management in credit union operations. • Becoming familiar with ERM and its components. • Knowing how to develop action steps for the implementation of key components of the ERM framework. • Becoming familiar with these steps to develop a risk register. • Understanding risk tolerance and risk appetite.	USD280.00 per participant, per day
Predictable Profitability: Leveraging Enterprise Risk Management for Success <i>Enterprise Risk Management Series</i>	18 th		<i>By attending this session, you will:</i> • Transform your ERM approach from reactive to proactive, aligning it with profitability objectives. • Develop operational plans that integrate risk management strategies for controlled growth. • Identify opportunities where risk management can actively enhance profits.	TBD



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			• Reduce uncertainty in strategic initiatives through effective ERM practices. • Implement practical tools and templates provided during the session for immediate application. • Receive personalized feedback by submitting your ERM policies two weeks prior for an expert review.	
Project Management for Credit Unions	20 th	Middle Managers, Department Heads		TBD
Corporate Credit Scoring Modeling	19 th -20 th	Lending Managers, Heads of Departments in financial institutions, Credit Analysis, Risk Managers, Financial Regulators, Credit Modelers and IT professionals, or others with interest in this area.	The training program is structured in an easily digestible format to enable individuals with no risk management/regulatory reporting experience to acquire knowledge and skills related to Corporate Credit Scoring	USD750
Mental Health Mastery for Personal Well-Being	25 th			USD200.00



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Optimize Your Lending Department Audits: Best Practices for Programs, Processing, and Reporting	25 th		In this comprehensive session, you will: • Learn best practices for auditing lending programs, processing, and reporting. • Identify key areas where your lending department can improve performance and reduce risks. • Receive practical templates, checklists, and tools that you can implement immediately. • Gain insights into regulatory requirements and how to ensure your department meets them effectively. • Develop a step-by-step action plan to optimize your auditing processes.	
Board of Directors Certification Program (Fostering Effective Board Structure)	27 th			USD350.00
MARCH				
Maximize Marketing ROI: Data-Driven Strategies for Credit Unions	3 rd	Marketing and Strategy Teams		



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Women in Finance	4 th (8:00-10:30am)	Mid-Senior level managers from the financial services sector	To promote growth and enhancement of women in the financial sector; To explore challenges and opportunities of women in their careers along with smart networking journey.	TBD
The Art of Persuasion: Mastering Techniques for Effective Public Speaking	11 th – 12 th (2 DAYS) 10:00 – 4:00 pm			USD280.00 per participant, per day
How to Conduct a Teller Operations Audit (WORKING SUPERVISORY COMMITTEE SERIES)	13 th	Supervisory Committee Members, Internal Auditors	Supervisory Committee Members, Internal Auditors	
Certified Credit Professional (CCP) Certified by the Chartered Banker Institute Scotland <i>(Credits towards Chartered Banker MBA)</i>	Start date- 12 th 9 months	Persons involved in the credit process or those who have an interest in the area.	To develop professional competence in making good credit decisions.	US\$3,750
Grow Your Small Business Lending Program in 2026 (LENDING SERIES)	20 th	Loan personnel, Credit Officers		
How to Conduct a Lending Audit (WORKING SUPERVISORY COMMITTEE SERIES)	23 rd	Supervisory Committee Members, Internal Auditors		



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Portfolio Management and Investment Techniques (NEW WORKSHOP)	25 th	Investment Managers		TBD
APRIL				
Data Analytics for Financial Services	8-9	Data Analysts, Finance Teams	This course helps professionals use BI tools to analyze, visualize and interpret financial and operational data	USD300.00
ComplianceAID AMLFC Anti money Laundering & Financial Crimes Prevention (Hybrid) Conference	8 th - 10 th			
Certified International Risk Manager (CIRM) (Certified by the Chartered Banker Institute – Scotland) Credits towards Chartered Banker MBA	Start date- 13 th (9 months)	Risk Managers, Financial Managers, Fund Administrators, Operations Managers, Insurance advisors/Brokers, Real Estate Agents/Brokers	To provide participants with the tools to analyze a variety of enterprise-wide risks, towards reaching sound risk mitigation decisions.	US\$4,500
Delinquency Management & Collections	15 th - 16 th	Credit Committee Members, Managers, (CEOs), Delinquency Managers/Officers,	• Understanding proper loan underwriting. • Understanding loan provisioning. • Learning how to analyze a delinquency report.	US\$280 per participant, per day



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		Credit Managers, Loan Officers	- Identifying and discussing the process of delinquency control. - Understanding the collection process	
Loan Syndication (NEW WORKSHOP)	21 st , 22 nd & 23 rd (3 DAYS)	Banking professionals such as corporate and investment bankers, relationship managers, credit officers, and members of loan syndication teams.	This course aims to enhance participants' understanding of syndicated loans within Caribbean and international contexts, catering to individuals with beginner to intermediate experience levels and addressing the needs of decision-makers and operational teams involved in loan syndication processes.	US\$750.00
MAY				
Regulatory Compliance- The Risk Based Approach	7 th ½ day Workshop	Compliance Officers, Risk officers	To assist participants with the design and implementation of the Risk Based approach in the area of regulatory compliance, taking into consideration the national legal and regulatory framework	
Certified International Financial Planner (CIFP) (Certified by the Chartered Banker Institute-Scotland) “Approved by the Financial Services Commission (FSC): for persons providing financial advice”	Start Date - 13 th (9 Months)	Financial Planners, Account Executives or anyone who has interest in this area.	To develop financial needs analysis skills and relationship management in order to construct accurate financial profile of clients.	US\$4500



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Mastering Your Emotional Intelligence	12 th -13 th (2 DAYS))	General Managers, HR Managers, Supervisors, Team Leaders, Staff Members	Why you should care about Emotional Intelligence. • Improving your Emotional Intelligence. • Understanding how to demonstrate empathy in a wide range of situations • Applying collaborative, inclusive and creative communication practices. • Implementing emotional intelligent motivational skills to achieve team results	US\$280 per participant, per day
Loan Securities Documentation	20 th – 21 st (2 DAYS)	Staff involved in taking, perfecting and registering securities documents. This includes Lending Officers for corporate and personal loans, securities officers, supervisors and managers of securities department	To secure the well-being of the Institution by ensuring that the securities held are legally correct and enforceable, providing adequate protection.	TBD
JUNE				
CCCU ANNUAL INTERNATIONAL CONVENTION – JUNE 19th- 24th				
Understanding Financial Statements	3 rd - 4 th	Persons who would like to improve their working knowledge in interpreting financial statements.	To assist participants in mastering the fundamentals of financial statements and develop a clear understanding of how they work, learn how to interpret them accurately and discover how to use the	TBD



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			information to make more effective, better-informed business decisions.	
Conducting Risk -Based Audits	3 rd - 4 th 10:00- 4:00pm	Supervisory Committee Members, Internal Auditors, Risk Managers/Officers	Understand how to conduct operational audits using the Business Process Audit Methodology • Understand what a Business Process is and the typical Business Processes you can expect to see in the Credit Union. • Understand the keys to doing a Business Process Risk Assessment • Identify the Framework for illustrating risks and controls • Understand, and be able to apply, essential interviewing skills for gathering of process and control information • Understand the keys to documenting audit work with greater efficiency	US\$280 per day per participant
Forensic Document Examination	17 th - 18 th	Persons who have the responsibility for evaluating documents for validity.	This two-day workshop will dive deeper into the fascinating world of handwriting identification with emphasis on digital signatures. It will assist participants to identify any fraudulent writing etc.	TBD
JULY				
Anti-Fraud Hybrid Seminar	9 th (1 Day 9:00 am – 3:00 pm)	Operations personnel, Security Officers, IT Professionals, Internal/External Auditors,	To create awareness of new developments and seek to provide mitigation strategies to combat fraud.	TBD



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		Fraud Examiners, Risk Compliance Officers.		
Managing Conflict in the Workplace- Conflict Resolution	15 th -16 th (10:00 -4:00pm)			USD280 per participant, per day
Treasury Management	21 st , 22 nd and 23 rd (3 DAYS)	Treasury Managers, Treasurer Officers, Finance Executives, Risk Officers	This course explores treasury strategies for cash flow optimization, AML, and funding management in volatile markets. Participants learn best practices for safeguarding institutional liquidity.	USD750.00
WORLD COUNCIL CONFERENCE – JULY 19th – 22nd				
AUGUST				
Loan Securities Documentation	19 th	Credit Managers, Supervisors, Credit Committee Members, Lending Officers, Securities Officers or Clerks	• Recognizing the criteria for, and the importance of, writing audit reports. • Being able to explain why audit reports are written. • Knowing the readers of your reports. • Describing how readers use the reports. • Knowing limitations placed on your reports and yourself as the writer.	USD280 per day per participant
Stress Testing Techniques	19-20 th	TBD	TBA	USD280 per day, per participant
SEPTEMBER				



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Critical Thinking and Audit Report Writing	2 nd -3 rd (10:00 -4:00pm)	Supervisory Committee Members, Risk Managers/Officers, Internal Auditors	• Recognizing the criteria for, and the importance of, writing audit reports. • Being able to explain why audit reports are written. • Knowing the readers of your reports. • Describing how readers use the reports. • Knowing limitations placed on your reports and yourself as the writer.	USD280 per day per participant
Creating a Strong Control Environment for Sustainable Financial Operations	17 th	Operation Personnel		USD350.00

OCTOBER

INTERNATIONAL CREDIT UNION DAY – 15th

Loan Administration	21 st -23 rd	Credit Committee Members, General Managers/CEOs, Credit Managers, Loan Officers/Clerks	Identifying the key elements of credit administration. • Analyzing the key elements of credit administration and determining the best practices in credit operations. • Enabling participants to review and analyze their own credit administration system, identify areas for improvement and implement necessary changes. • Learning how to grant a good loan. • Learning good interview techniques	US\$280 per participant, per day
Effective Debt Collections Techniques	22 nd 23 rd	Credit officers, relationship managers, sales manager or any	For businesses to survive and grow it is important to institute measures to ensure a healthy cash flow. Participant will be	TBD



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		professional involved in the area of credit and related products.	able to use the information gained from this workshop to improve his/her ability to handle collection situations and make appropriate responses.	
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NOVEMBER

Credit Assessment Techniques	4 th - 5 th (2 DAYS)	Credit officers, relationship managers and any professional involved in the area of credit and related products.	This program enhances awareness and skills in credit and financial analysis for lending and valuation, focusing on commercial lending, credit application assessment, risk identification and evaluating a Company's financial health.	TBD
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DECEMBER

For those interested in certified courses please see below CERTIFICATION PROGRAMMES

Certified by the Chartered Banker Institute in Scotland (CBI) Certified Financial Planner (CFP) – 9 months Certified International Risk Manager Programme (CIRM) – 9 months Certified Credit Professional Programme – (CCP) – 9 months	International Compliance Association: International Advanced Certificate in Financial Crimes & Compliance - 9 Months International Diploma in Compliance (12 months) International Diploma in Anti-Money Laundering (12 months) International Diploma in Financial Crime Prevention (12 months) Certified Financial Crime Investigator Specialist Certificate in Financial Crime Risk in Cryptocurrencies
Chartered Banker Institute – Certificate Programmes	



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Professional Banker Certificate

Certificate in Green & Sustainable Finance

Certificate in Climate Risk

CHARTERED BANKER MBA (University of Bangor and
Chartered Banking Institute) (Scotland)

*Intake for Chartered Banker MBA Programme – April and October
of each year.

Financial Crimes and Compliance MBA

(University of Bangor and ManchesterCF) Scotland

*Intake for Financial Crime and Compliance MBA Programme- April
and October of each year.

NB: DATES AND COSTS ARE SUBJECT TO CHANGE WITHOUT NOTICE